

Notification of Intent to Invite Bids

Method: International Competitive Bidding (ICB)

OUTSOURCING OF DCIS Level 3 (L3) – PREVENTIVE MAINTENANCE INTERVENTIONS (PMIs) and L3 DCIS SUBJECT MATTER EXPERTISE

NCI Agency Reference #: IFB-CO-424204-DCISL3

Estimated Amount: EUR € 8,000,000 per contractual year

NOI Closing Date: 20 December 2024

Solicitation Release Date: Anticipated on 20 January 2025

Solicitation Closing Date: Anticipated on 19 April 2025

Contract Award Date: Anticipated on 3Q2025

Competition Type: ICB Lowest Priced Technically Compliant

The NCI Agency hereby notifies the NATO Nations of its intent to invite bids for the procurement of CIS and Non-CIS support across 15 different geographical locations in Europe, to a range of deployable data centers built into modular transit cases or hardened communication shelters, also known as Deployable Communication and Information Systems (DCIS) together with L3 DCIS Subject Matter Expertise.

*****Neo eProcurement Registration*****

Attention Suppliers,

The NCI Agency is stepping into a new era of procurement. We have launched an eProcurement tool, Neo, to make our collaborations smoother, faster, and more transparent. If you are keen to do business with us, you will need to register in [Neo](#). This tool will offer suppliers visibility into past, current and upcoming business opportunities, and streamlines the competition cycles, contract awards, and account management.

NCI Agency Point of Contact

Tiziana Pezzi, Principal Contracting Officer

IFB-CO-424204-DCISL3@ncia.nato.int

Annexes:

- A. Summary of Requirements
- B. Distribution List

To : Distribution List

Subject : **Notification of Intent to Invite Bids for OUTSOURCING OF DCIS Level 3 (L3) – PREVENTIVE MAINTENANCE INTERVENTIONS (PMIs) and L3 DCIS SUBJECT MATTER EXPERTISE**

References :

- A.** BC-D(2018)0004-FINAL, BC Budget Procurement Guidance
- B.** 2025 NCISG DCIS SLA – NCIA Project 2025 SRV018124

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1. In accordance with References A through B, the NCI Agency, as the Host Nation responsible to implement the project in subject, hereby gives notice of its intent (NOI) to issue an Invitation for Bid (IFB) for OUTSOURCING OF DCIS Level 3 (L3) – PREVENTIVE MAINTENANCE INTERVENTIONS (PMIs) and L3 DCIS SUBJECT MATTER EXPERTISE , hereafter referred to as the “Project”.
 2. A high-level summary of the Project’s technical requirements is set forth in Annex A hereto. These requirements are being refined and will be included in further details as part of the IFB.
 3. The reference for this Project is IFB-CO-424204-DCISL3, and all correspondence concerning this NOI and subsequent IFB should reference this number.
 4. The NCI Agency plans to issue an IFB using the International Competitive Bidding (ICB) Procedure for Lowest Priced Technically Compliant (LPTC) evaluations. A single, firm-fixed price contract is planned for the entire scope of work.
 5. Eligibility to participate in the subsequent IFB is declared by national authorities. Hence, qualified and certified companies interested in receiving the IFB for this Project are hereby requested to provide a Declaration of Eligibility (DoE), **sent** by their Delegation/Mission to NATO to the NCIA contracting authority not later than 20 December 2024, which is 30 calendar days after the date of this letter.
 - a. In addition to the certification of the company’s security clearances required under this NOI, the DoE should include the following information for each of the nominated companies:
 - Company name
 - Company address
 - Point of Contact (PoC)
 - PoC email address
 - PoC telephone number

- b. This information is critical to enable prompt and accurate communication with prospective bidders and should be sent electronically to IFB-CO-424204-DCISL3@ncia.nato.int.
6. In order to maximize competition the NCI Agency may, at its discretion, accept nominations after the deadline, so long as the IFB has not been issued. The NCI Agency may even accept, at its discretion, nominations after the IFB has been issued under the condition that such late nomination will not be used as the basis to request an extension to the bid closing date.
 7. Requests for participation in this competition received directly from individual companies will not be considered.
 8. Bidders will be required to declare a bid validity of 12 months from bid closing date. Should the selection and award procedure exceed the bid closing date by more than 12 months, companies will be requested to voluntarily extend the validity of their bids accordingly. Bidders may decline to do so, withdraw their bid and excuse themselves from the bidding process without penalty.
 9. National authorities are advised that the IFB package is anticipated to be NATO UNCLASSIFIED. However, the IFB and the contractual documents could contain references to other NATO documents classified as NATO RESTRICTED.
 10. The successful bidder will be required to handle and store classified information up to the level of NATO RESTRICTED. In addition, contractor personnel will be required to work unescorted in Class II Security areas. Therefore, access can only be permitted to cleared individuals. Only companies maintaining such cleared facilities and the appropriate personnel clearances will be able to perform the resulting contract.
 11. The NCI Agency reserves the right to cancel, suspend, or withdraw this NOI at its own discretion and at any time. The NCI Agency is not liable for any expenses incurred by companies in conjunction with their responses to this NOI and such responses shall not be regarded as a commitment of any kind concerning future procurement of the items or services described herein.
 12. Your assistance in this procurement is greatly appreciated.

For the Chief of Acquisition:

Tiziana Pezzi
Principal Contracting Officer

Annex A – Summary of Requirements

1. Project Objective

This project aims is to outsource CIS and non-CIS L3 Preventive Maintenance Interventions for a various range of deployable data centers (DCIS systems) including maintenance and support of non-CIS equipment (e.g. power generators, air-conditioning units, electrical safety) and CIS hardware and software/firmware (e.g.: routers, switches, end-user equipment).

2. Scope of Work

The scope of work under this procurement encompasses the provision of CIS and non-CIS maintenance as well as subject matter expertise for the below requirements in two (2) Work Packages:

- a. Work Package 1 (WP1) - Provide CIS and non- CIS preventive maintenance to a range of large, medium or small deployable Data Centers (DC) across 15 different geographical locations in Europe.

Table below provides information on systems locations, size and quantities in scope of WP1.

Locations		Number and Size of Systems
15 NATO Locations	Wesel (DEU) Haderslev (DNK) Blandford – Stafford (GBR) Pleso (HRV) Grazzanise (ITA) Bucharest (ROU) Gorna Malina (BLG) Bydgoszcz (POL) Lipnik Nad Becvou (CZE) Ruzomberok (SVK) Vilnius (LTN) Szekesfehervar (HUN) Izmir (TUR) Brunssum (NDL) Oeiras (PRT)	15 Large DC (DF, CGS) 15 Medium DC (LINC-E, ACP, IMCD) 27 Small DC (RNM, IMCD, xLK, Mini-POP)

- b. Work Package 2 (WP2) - Provide L3 DCIS Subject Matter Expertise at following 5 (five) locations: Mons (BEL), Wesel (DEU), Grazzanise (ITA), Bydgoszcz (POL) and Brunssum (NDL). The expertise required and number of SMEs is: 4 network engineers, 4 core services engineers and 3 security services engineers.

3. Period of Performance

- a. The Period of Performance is anticipated to start in Q3 2025 and end in Q4 2028 that can be extended by 2 consecutive 1+1 year until 4Q 2030. The Q3 and Q4 2025 will represent a transition phase from full NCIA support to the contractor supported service. It is important to note that this timeline represents the anticipated duration of the Project, and adjustments may be made as per the requirements of the solicitation process and subsequent contractual agreement. To be stressed that the stated expected Period of Performance is dependent upon multiyear authorization from relevant NATO authorities.

4. Technical Constraints

- a. The proposed CIS and non-CIS support to be procured should meet the requirements stated in the IFB package to be released.
- b. The L3 PMI activities are scheduled once a year on every system.
- c. The L3 PMI activities should be performed in one or multiple locations (up to maximum 4 (four) simultaneous locations).
- d. Tools for maintenance, repairs and test equipment necessary for the maintenance teams will be provided by the purchaser

Annex B – Distribution List

NATO Delegations:

Albania	Greece	Poland
Belgium	Hungary	Portugal
Bulgaria	Iceland	Romania
Canada	Italy	Slovakia
Croatia	Latvia	Slovenia
Czechia	Lithuania	Spain
Denmark	Luxembourg	The Republic of Türkiye
Estonia	Montenegro	The United Kingdom
France	Netherlands	The United States
Finland	North Macedonia	
Germany	Norway	

Embassies in Brussels (Attn: Commercial Attaché):

Albania	Greece	Poland
Belgium	Hungary	Portugal
Bulgaria	Iceland	Romania
Canada	Italy	Slovakia
Croatia	Latvia	Slovenia
Czechia	Lithuania	Spain
Denmark	Luxembourg	The Republic of Türkiye
Estonia	Montenegro	The United Kingdom
France	Netherlands	The United States
Finland	North Macedonia	
Germany	Norway	

NCI Agency – All NATEXs