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Office of Acquisition
Dorina Cani
Contracting Officer

NCIA/ACQ/2023/06482

18 January 2024

To: Distribution List

Subject: Invitation For Bid IFB-CO-422183-CIS O&M Amendment# 5

OUTSOURCING OF COMMUNICATION AND INFORMATION SYSTEMS (CIS) OPERATIONS AND MAINTENANCE (O&M) SUPPORT IN BOSNIA AND HERZEGOVINA

References: A. AC/337-D(2016)0014 dated 16 March
B. BC-D(2018)0004-FINAL dated 29 January 2018
C. NCI Agency NOI NCIA/ACQ/2023/7066, dated 10 July 2023
D. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M dated 12 October 2023
E. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment 1 dated 20 October 2023
F. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment 2 dated 14 November 2023
G. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment 3 dated 30 November 2023
H. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment 3 dated 19 December 2023

Dear Prospective Bidders,

1. The purpose of this Amendment# 5 is to:
 - a. Extend the IFB bid closing date
 - b. Publish Release 2 of IFB questions and NCI Agency responses
 - c. Issue revised RFQ documents as specified in paragraph 6 below

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2. In accordance with paragraph 2.3.1 of Book 1, the Bid Closing date has been revised as follows:

FROM:

“The closing time for the electronic submission of Bids in response to this IFB is 30/01/2024 12:00 hours Central European Time (CET).”

TO:

“The closing time for the electronic submission of Bids in response to this IFB is 15/02/2024 12:00 hours Central European Time (CET).”

3. NCI Agency responses to Bidders` questions received by 16 January 2024 are hereby published with this RFQ Amendment 5 as Annex A.
4. Revised bidding documents are provided with this IFB Amendment# 5 as Attachment 1 and replace the original versions in their entirety. Potential Bidders are strongly advised to carefully review these revised bidding documents. With the exception of the revisions included in these documents, all other IFB documents remain unchanged from their original version as issued on 12 October 2023.
5. Prospective Bidders are advised that the NCI Agency reserves the right to cancel this IFB at any time in its entirety and bears no liability for bid preparation costs incurred by firms or any other collateral costs if bid cancellation occurs.
6. The IFB documents are revised as follows:

Amendment 5 to IFB-CO-422813-CIS OM Book 1 Bidding Sheets

- a) CLIN numbering has been revised and CLIN 3 has been newly introduced

Amendment 5 to IFB-CO-422813-CIS OM Book 2 Special Provisions

- a) Clause 5 has been slightly revised
- b) Clause 7.9 and 7.10 have been deleted
- c) Payment schedule in clause 16.13 has been revised
- d) Clause 17 –Liquidated Damages- has been slightly revised
- e) Clause 46-Indemnity- has been revised in its entirety

Amendment 5 to IFB-CO-422813-CIS OM Book 2 SOW

- a) Several sub-paragraphs of paragraph 11.5 have been slightly revised
- b) Paragraph 11.12.2 has been amended
- c) Additional text has been added to paragraph 12.7.3
- d) Slight changes have been brought to paragraph 13.3.8

- e) Several sub-paragraphs of paragraph 15 have been amended
 - f) Paragraph 19- Service Levels (SLs) and Key Performance Indicators (KPIs)- has been revised
 - g) Annex G- Skills Matrix has been completely revised
7. The Contracting Officer responsible for this solicitation is Dorina Cani, and all correspondence regarding this IFB should be sent via email to IFB422183CISO&M@ncia.nato.int with reference IFB-CO-422183-CIS O&M.
8. In accordance with the NATO Management of Non-Classified NATO Information policy (C-M(2002)60), this IFB is the property of the NCI Agency and shall therefore NOT be published on the internet.

FOR THE CHIEF OF ACQUISITION:

Tiziana
Pezzi

Digitally signed
by Tiziana Pezzi
Date: 2024.01.18
11:57:22 +01'00'

Tiziana Pezzi
Principal Contracting Officer

Attachments:

- 1) Responses to Clarification Requests
- 2) Revised IFB Documents

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