NATO UNCLASSIFIED



Office of Acquisition
Dorina Cani
Contracting Officer

NCIA/ACQ/2023/06482 18 January 2024

To: Distribution List

Subject: Invitation For Bid IFB-CO-422183-CIS O&M Amendment# 5

OUTSOURCING OF COMMUNICATION AND INFORMATION SYSTEMS (CIS) OPERATIONS AND MAINTENANCE (O&M)

SUPPORT IN BOSNIA AND HERZEGOVINA

References: A. AC/337-D(2016)0014 dated 16 March

B. BC-D(2018)0004-FINAL dated 29 January 2018

C. NCI Agency NOI NCIA/ACQ/2023/7066, dated 10 July 2023

D. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M dated 12

October 2023

E. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment

1 dated 20 October 2023

F. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment

2 dated 14 November 2023

G. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment

3 dated 30 November 2023

H. Issuance of Invitation for Bids IFB-CO-422183-CIS O&M Amendment

3 dated 19 December 2023

Dear Prospective Bidders,

- 1. The purpose of this Amendment# 5 is to:
 - a. Extend the IFB bid closing date
 - b. Publish Release 2 of IFB questions and NCI Agency responses
 - c. Issue revised RFQ documents as specified in paragraph 6 below



2. In accordance with paragraph 2.3.1 of Book 1, the Bid Closing date has been revised as follows:

FROM:

"The closing time for the electronic submission of Bids in response to this IFB is 30/01/2024 12:00 hours Central European Time (CET)."

TO:

"The closing time for the electronic submission of Bids in response to this IFB is 15/02/2024 12:00 hours Central European Time (CET)."

- 3. NCI Agency responses to Bidders` questions received by 16 January 2024 are hereby published with this RFQ Amendment 5 as Annex A.
- 4. Revised bidding documents are provided with this IFB Amendment# 5 as Attachment 1 and replace the original versions in their entirety. Potential Bidders are strongly advised to carefully review these revised bidding documents. With the exception of the revisions included in these documents, all other IFB documents remain unchanged from their original version as issued on 12 October 2023.
- 5. Prospective Bidders are advised that the NCI Agency reserves the right to cancel this IFB at any time in its entirety and bears no liability for bid preparation costs incurred by firms or any other collateral costs if bid cancellation occurs.
- 6. The IFB documents are revised as follows:

Amendment 5 to IFB-CO-422813-CIS OM Book 1 Bidding Sheets

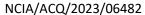
a) CLIN numbering has been revised and CLIN 3 has been newly introduced

Amendment 5 to IFB-CO-422813-CIS OM Book 2 Special Provisions

- a) Clause 5 has been slightely revised
- b) Clause 7.9 and 7.10 have been deleted
- c) Payment schedule in clause 16.13 has been revised
- d) Clause 17 –Liquidated Damages- has been slightely revised
- e) Clause 46-Indemnity- has been revised in its entirety

Amendment 5 to IFB-CO-422813-CIS OM Book 2 SOW

- a) Several sub-paragraphs of paragraph 11.5 have been slightely revised
- b) Paragraph 11.12.2 has been amended
- c) Additional text has been added to paragraph 12.7.3
- d) Slight changes have been brought to paragraph 13.3.8





- e) Several sub-paragraphs of paragraph 15 have been amended
- f) Paragraph 19- Service Levels (SLs) and Key Performance Indicators (KPIs)- has been revised
- g) Annex G- Skills Matrix has been completely revised
- 7. The Contracting Officer responsible for this solicitation is Dorina Cani, and all correspondence regarding this IFB should be sent via email to IFB422183CISO&M@ncia.nato.int with reference IFB-CO-422183-CIS O&M.
- 8. In accordance with the NATO Management of Non-Classified NATO Information policy (C-M(2002)60), this IFB is the property of the NCI Agency and shall therefore NOT be published on the internet.

FOR THE CHIEF OF ACQUISITION:

Tiziana Digitally signed by Tiziana Pezzi Date: 2024.01.18

Tiziana Pezzi Principal Contracting Officer

Attachments:

- 1) Responses to Clarification Requests
- 2) Revised IFB Documents



Distribution List for IFB-CO-422183-CIS O&M Amendment 5

NATO Delegations (Attn: Investment Committee Adviser):	
Albania	1
Belgium	1
Bulgaria	1
Canada	1
Croatia	1
Czechia	1
Denmark	1
Estonia	1
Finland	1
France	1
Germany	1
Greece	1
Hungary	1
Iceland	1
Italy Latvia	1
Latvia Lithuania	1
Luxembourg	1
Montenegro	1
Netherlands	1
North Macedonia	1
Norway	1
Poland	1
Portugal	1
Romania	1
Slovakia	1
Slovenia	1
Spain	1
Republic of Türkiye	1
The United Kingdom	1
The United States of America	1
Belgian Ministry of Economic Affairs	1
Embassies in Brussels (Attn: Commercial Attaché):	
Albania	1
Belgium	1
Bulgaria	1
Canada	1
Croatia	1
Czechia	1
Denmark	1
Estonia	1





NCIA/ACQ/2023/06482

Finland	1
France	1
Germany	1
Greece	1
Hungary	1
Iceland	1
Italy	1
Latvia	1
Lithuania	1
Luxembourg	1
Montenegro	1
Netherlands	1
North Macedonia	1
Norway	1
Poland	1
Portugal	1
Romania	1
Slovakia	1
Slovenia	1
Spain	1
Republic of Türkiye	1
The United Kingdom	1
The United States of America	1



Distribution for information (Blind to Potential Industrial Suppliers):

	NA [°]	<u>TO</u>	HQ
--	-----------------	-----------	----

NATO HQ	
NATO Office of Resources (NOR) CIS and Cyber Capabilities Branch (CCC) Attn: CCC Branch Head	1
NOR Secretariat Section (RPPB, IC, BC)	1
Strate via Communata	
Strategic Commands	
ACT Attn: ACT Programme Director CAPDEV CAP CIS Askew D	1
ACO Attn: ACO Representative SHAPE CYBER J6 SM ARAUJO, Miguel	1
NCI Agency	
ACQ PCO (Ms. T. Pezzi)	1
ACQ CO (Ms. D. Cani)	1
ACQ CAB Administrator (CAB.admin@nr.ncia.nato.int)	1
NIMSC Fast Track Business Unit Owner (Mr. I. Walton)	1
NIMSC Service Project Manager (Mr. G.Hewitt) Registry (for distribution)	1
NATEXs	

All NATEXs 1 Each