



NCIA/ACQ/2023/ 07073
06 July 2023

To : See Distribution List

Subject : **BOA PLUS INVITATION FOR BID – IFB-CO-115800-NHQ
Provision of Level 3 IT Support at NATO HQ
Responses to Clarification Requests – Release #2**

Reference(s) : A. AC/337-D(2016)0014 dated 16 March 2016
B. BC-D(2018)0004-FINAL dated 29 January 2018
C. BC-D(2019)0129-ADD2 (INV) dated 9 July 2019
D. C-M(2002)49
E. NCI Agency Notification of Intent (NOI), NCIA/ACQ/2022/07426 dated 19 December 2022
F. NCI Agency Invitation for Bids (IFB), NCIA/ACQ/2023/06920 dated 05 June 2023
G. IFB Amendment 1, NCIA/ACQ/2023/06996, dated 19 June 2023

Dear Sir/Madam,

1. In accordance with paragraph 2.6 of the IFB-CO-115800-NHQ Bidding Instructions at reference F and G, this letter provides in attachment the list of IFB Clarification Requests (CR) release #2 received by the NCI Agency and the corresponding NCI Agency responses.
2. The NCI Agency has received a request for extension of the bid closing date. Due to time constraint and the need to ensure business continuity at the NATO Headquarters, the extension of the bid closing date is not granted.
3. The Bid Closing Date and Time as indicated in the Bidding Instructions p.2.3.1 Bid Delivery and Bid Closing date to this IFB remain 16:00 Hours (Brussels Local Time) on Friday 14 July 2023.
4. The reference for this IFB is IFB-CO-115800-NHQ. All correspondence related to this IFB shall reference this number.
5. The Contracting Officer responsible for this solicitation is Mrs. Lise Vieux-Rochat, all correspondence regarding this IFB should solely be addressed to IFBCO115800NHQ@ncia.nato.int.
6. Except, provided herein, all other terms and conditions of the IFB documents remain unchanged.

FOR THE CHIEF OF ACQUISITION:

Lise Vieux-Rochat
Contracting Officer

Attachment(s):

- A. Annex A - Responses to Clarification Requests release #2 received for IFB-CO-115800-NHQ.



ANNEX A

Responses to Clarification Requests release #2 received for IFB-CO-115800-NHQ.

N.	Area/Component	Reference/Section / Pag.	CR release	Questions	IFB Amendment required (Yes/No)	NCIA responses
49	Admin	Paragraph 2.4 of the Book I – Bidding Instructions	CR2	The Bidder requests a 6 weeks extension from the day the Purchaser provides serial numbers and contracts IDs as per requests for clarification T.1 and T.2 below to all Bidders.	No	Due to time constraint and the need to ensure business continuity at the NATO Headquarters, the extension of the bid closing date is not granted as this would place unacceptable risk on NATO and endanger continuity of IT Services.
50	Technical	Bidding sheets	CR2	In order for Bidders to request OEM maintenance renewal offers for all tangible goods, the Purchaser needs to provide a list of all the equipment serial numbers to be covered by this contract. Could the Purchaser please share all those serial numbers with all Bidders to secure fair competition?	No	The list of all the equipment serial numbers to be covered by this contract will be provided to companies that have signed the NDU
51	Technical	Bidding sheets	CR2	In order for Bidders to request OEM maintenance renewal offers for all intangible goods, the Purchaser needs to provide contract IDs for the current OEM service contracts, alternatively other unique reference information to ensure it is possible to retrieve service renewal pricing for items identified under each OEM in the Bidding Sheets. Could the Purchaser please share all this information with all Bidders to secure fair competition?	No	This information is not owned by the NCI Agency, hence cannot be communicated

Distribution List

Bidders List

NATO Delegations (Attn: Infrastructure Adviser)

Embassies in Brussels (Attn: Commercial Attaché)

NCI Agency – All NATEXs

NCI Agency Internal Distribution (not disclosed)